



STREAMLINED PROPERTY INSPECTIONS

# Seeker 360™ Services

With a nationwide network of over 1,000 experienced inspectors, Seeker 360™ Services provide property managers with immersive virtual tours, precise 2D floor plans, detailed condition reports, and comprehensive interior and exterior photographs. This comprehensive solution streamlines property inspections, enhances accuracy, and accelerates rental turnovers, minimizing tenant vacancy periods.

## Challenge

Before implementing Seek Now's Seeker 360 solution, a property management company faced significant challenges with inspection management. Scheduling vendors was a labor-intensive process, and photo documentation was inconsistent, often sourced from disparate platforms. With hundreds of photos from each inspection, it was difficult to contextualize the property layout, impacting the accuracy of repair scopes and overall efficiency.

## Solution

The property management company adopted Seek Now's Seeker 360 solution, which integrates high-quality virtual walkthroughs with standardized photo documentation for each property. This innovative approach provided a reliable, centralized platform that streamlined the entire inspection process—from initial documentation to repair planning.

## Conclusion

With Seeker 360, the property management company achieved faster inspection turnaround times, improved accuracy, and enhanced operational efficiency across their portfolio. The virtual tour capabilities empowered the team to create precise repair scopes, control costs, and meet their critical property turnover goals.

## Results

### Time Savings



With the elimination of manual photo sorting, combined with virtual walkthroughs, Seeker 360 Services reduced inspection cycle time by 1 week, enabling quicker repair scope creation and faster property turnovers.

### Improved Accuracy & Cost Control



Virtual tours allowed the team to accurately identify property issues and craft precise repair scopes, reducing errors and minimizing repair costs.

### Operational Efficiency & Scalability



The ability to quickly inspect properties in remote locations ensured timely inspections, even for less accessible sites.

“Virtual walkthroughs help us provide high levels of accuracy and allow us to assess damage correctly, improving chargebacks and making it easier to prove tenant damage,” shared a representative from the property management company. “The detail and flexibility [of Seeker 360] are unmatched ... It's a big advantage being able to get someone to our properties in remote places quickly and deliver a virtual scan.”

*Supply Chain & Construction Division, Property Management Company*



**Learn More about Seeker 360 Services  
for Property Management Companies**

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